PAYMENT POLICY

Payments can be processed online with a debit/credit card (Visa, Master Card, Discover) or through the Camp Office with debit/credit card, check, money order, or cash. Please write your child's name on your check.

Final payments are due the Friday before the start of each session.

Registration fees, deposits, and membership fees (if applicable) are due at the time of registration.

Deposits are non-refundable and non-transferable between siblings.

Full payment for the tuition balance is due at least two weeks prior to each week registered.

Balances not paid two weeks prior to each week registered will be automatically charged to the card on file.

Tuition balance is non-refundable & non-transferable if cancellation is within two weeks.

No refunds will be issued for absences or inclement weather.

Refunds will only be made in the case of a documented illness of the camper or death of an immediate family member.

Cancellations must be submitted in writing to campadmin@lowellymca.org; emails received after camp hours on Friday will not be considered until Monday.

Camp Fees (Registration, Membership, and Deposits) are non-refundable.

SESSION CHANGES/CANCELLATIONS

Changes/Cancellation With Two Weeks Notice or Greater:

If Cancelling Weeks - Refund or credit minus non-refundable registration fee and deposits.

If Changing Weeks - All fees transferred to new weeks (if space is available).

Changes/Cancellation With Less than Two Weeks Notice:

If Cancelling Weeks - No refund or credit will be given.

<u>If Changing Weeks</u> - Fees may be transferred to new weeks minus non-refundable deposit (if space is available).

Changes/Cancellation During Week of Camp:

No refund or credit will be given. No fees will be transferred.

**There is a \$50 deposit per week. Deposits are non-refundable, unless the registrant cancels within the "grace period", which lasts for one week after the registration is made. After the grace period ends, any refunds given will not include the \$50 deposit.

There will be NO grace period for registrations made after May 31st.

FINANCIAL AID

We do accept vouchers. Financial Assistance is available for families who qualify. Deadline to apply is April 18, 2025. Financial Assistance Applications can be found on the YMCA website. Payment must be submitted for registered sessions and services regardless of attendance.